



# POST-ARRIVAL FRAMEWORK

COMET's post-arrival framework, created with diaspora input at each stage, is designed to create an enabling environment for integration through common post-arrival activities which promote mutual acceptance and cultural awareness, as well as building capacity for host communities and beneficiaries. This will serve to temper integration challenges, as well as fostering ongoing dialogue among project stakeholders.

#### The framework consists of three pillars:

- · Mandatory post-arrival measures providing minimum standards of reception with the partnership;
- An orientation stream for beneficiaries addressing key issues linked to the integration process;
- An orientation stream for host communities addressing key issues linked to the integration process.

# MANDATORY POST-ARRIVAL MEASURES

- 1. Introductory information sessions
- 2. Thematic training/signposting in relation to all or some of the following topics:
  - Access to housing provision
  - · Access to language learning
  - Access to education
  - · Access to vocational training and support into work
  - Legal issues
    - Residence permit
  - Access to interpretation
  - Access to psychological support
  - Settlement support
    - Enrolment in national healthcare system
    - Bank account opening
    - Access to welfare benefits
    - Access to public transportation
    - Interpretation
- 3. Provision of digital and printed resources, both general and specific in nature
- 4. Ongoing opportunities to exchange concerns, queries and experience with other sponsors in order to build a network and foster mutual support
- 5. Ongoing accompaniment by "intermediary organisations" (e.g. Intersos, Reset, RWI etc.) potentially via allocation of a caseworker or cultural mediator depending on the pathway.

## ORIENTATION STREAM FOR BENEFICIARIES

This orientation stream will have an ethno-psychological approach and will be delivered by professionals from a psychotherapeutic background (Frantz Fanon Association) and by cultural and linguistic mediators (the diaspora organisation Mosaico), These organisations, both based in Turin have long worked together and have a direct understanding of the various challenges and specific dynamics underpinning the reception of those arriving through complementary pathways.

It is anticipated that the orientation stream will be delivered no earlier than approximately two months after beneficiaries' arrival in order to allow an initial period for transition and for absorbing the new context. Whilst it is accepted that the host community cannot force attendance at the sessions, it should be strongly encouraged and, indeed, flagged to beneficiaries during the pre-departure phase.

Core content will be tailored to meet recipients' needs through a mapping process. To that end, prior to each orientation stream being delivered, host communities will be invited to complete the following questionnaire regarding the beneficiaries who will participate:

#### https://docs.google.com/forms/d/1pCQ5ZlxehSQtqzKNbww2mrN7VlkTAOUNF6q1n1d4vOk/edit

Beneficiaries' needs and specific requests will also be identified and taken into account during the sessions by those delivering adopting an interactive and dialogic approach which stimulates beneficiaries' active participation and contribution.

The length and number of sessions in each stream will be tailored to the needs and capacity of those participating, each session likely to last no more than ninety minutes.

Sessions will be delivered online using diverse tools. To facilitate active participation, groups should number no more than twelve people, ideally speaking the same language or benefiting from simultaneous translation and ideally all destined for the same country.

Topics to be covered may include the following:

- 1. Migration projects: leaving and arrival expectations;
- 2. Asylum and citizenship pathways: the process of knowing the territory;
- 3. Cultural awareness: cross-cultural pathways and consciousness;
- 4. Health and care: personal and cross-cultural representations;
- 5. Long distance family: redefining roles;
- 6. Gender issues: comparing feminine migration;
- 7. Unaccompanied minors: protection pathways;
- 8. Migration projects: pathways of participation and subjectivity

Those facilitating the sessions will provide written material and/or digital material as an accompaniment in an accessible format.

All participants will be invited to provide feedback so that a continuous process of monitoring and evaluation is embedded into the orientation.

# ORIENTATION STREAM FOR HOST COMMUNITIES

This orientation stream is envisaged for the diverse actors which make up host communities (caseworkers, volunteers and, where relevant, local committees involved in the reception of beneficiaries). It will be delivered by three partners: Frantz Fanon Association, the diaspora organisation Mosaico and Reset UK.

Again, core content will be tailored to meet recipients' needs through a mapping process. Host communities will therefore be invited to complete the following questionnaire regarding their own context:

### https://docs.google.com/forms/d/11Jqs8NOp1lb5k8YGghc9tuvq\_ZO7P6nnv6PBHO5Wc8/edit

These sessions will be delivered online in English.

Again, there will be a dialogic approach which provides common space for discussion, exchange of experience and views, as well as proposals for new topics to explore. To facilitate active participation, groups should number no more than twenty people.

The length and number of sessions in each stream will again be tailored to the needs and capacity of those participating, each session likely to last no more than two hours, and the number of sessions being no more than nine. Up to five (to be coordinated and delivered by Reset) will be geared towards capacity-building and will cover all or most of the following topics

- 1. Boundaries;
- 2. Empowerment approach;
- 3. What is integration?;
- 4. Early days, trajectory of integration and changing role;
- 5. Safeguarding;
- 6. Buy-in from the local community;
- 7. Working as a group/volunteer management;
- 8. Personal integration plans;
- 9. Dealing with statutory services;
- 10. Building connections with the local community;
- 11. Language learning;
- 12. Supporting budgeting/finance;
- 13. Different needs of family members men, women, children, grandparents;
- 14. Managing difficult conversations with the family

The remaining four (to be coordinated and delivered by Mosaico and Frantz Fanon) will have an ethno-psychological focus and potentially cover the following topics.

- 1. Migration projects: leaving and arrival expectations;
- 2. Reception projects: hosting a person and his/her past;
- 3. Political asylum: between system paradoxes and people credibility;
- 4. Long distance family: redefining roles

Those facilitating the sessions will provide written and/or digital material as an accompaniment in an accessible format.

All participants will be invited to provide feedback so that a continuous process of monitoring and evaluation is embedded into the orientation.

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